



ANNEXURE "D": CUSTOMISED BENEFIT STATEMENT

Prepared for:

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Tel: 023 3472582
Type: Strategic Partner
Date: 5 December 2018

Prepared by:

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FEE SUMMARY

Prepared for

Name: Protektum
Contact Person: Hermie Boonzaaier
Type: Strategic Partner

Service Details	Fees Year 1	Fees Ongoing
Financial Planning Services		
Hermie - IWP Coaching Programme - Year 1	15,300	8,200
Jacques - IWP Coaching Programme - Maintenance	8,200	8,200
Business Management Services (BMS)		
BMS Consulting - Year 1	9,300	5,500
Additional Licenses		
n/a	0	0
Old Mutual Wealth Xplan Multi-site		
n/a	0	0
Sub Total	32,800	21,900
Less 10% (Strategic Partner Discount)	-3,280	-2,190
Total	29,520	19,710
Monthly debit order amount	2,460	1,643
Average monthly fee per planner	1,230	822

All pricing includes VAT @15% Year 1 (R 3,850.43) Ongoing (R 2,570.87).

Additional Services*

- Hermie - Integrated Behavioural Coaching Course (Cape Town): R10 000
- Jacques - Integrated Behavioural Coaching Course (Cape Town): R10 000

*Note that the fees for the above course, R10 000 per person (including VAT), will be deducted by means of an additional debit order, over 12 months, at a rate of R833.33 per person per month, starting in **December 2018** and ending in **November 2019**.

Commencement date year 1: _____

Commencement date ongoing: _____

Signed by: _____ Signature: _____

At _____ on this _____ day _____

SERVICE DETAILS

FINANCIAL PLANNING SERVICES

Services are delivered per planner and include 1 support staff per planner

Planner Name	Service Option	Year 1	Ongoing
Hermie	IWP Coaching Programme	15,300	8,200
Jacques	IWP Coaching Programme	8,200	8,200
Total		23,500	16,400

IWP Coaching Programme

- Access to a one day Integrated Wealth Planning (IWP) Induction Workshop. (Unless maintenance option is selected).
- Access to a series of workshops to deepen your understanding of IWP. A total of 6 workshops will be held in the major regions over a period of 18 months and include topics such as:
 - o Coaching Conversations
 - o Initial Engagement
 - o Goal Setting
 - o Developing Scenarios
 - o Review
 - o Wealth Integrator.
- On-going telephonic support delivered.
- Practice branded financial plan and engagement letter.
- Wealth Integrator license.
- One-on-one coaching sessions with a Financial Planning Coach (25 hours in year 1, thereafter 10 hours per year).
- Development of customised financial planning documentation and process, together with the Financial Planning Coach.
- Option to purchase additional coaching hours (in bundles of 10) via www.knowmore.co.za.
- Qualifying planners have the option to obtain the IWP designation and, in doing so, become a member of the Partner Community and appear on Old Mutual Wealth's "Find a planner" website, when available.

Integrated Behavioural Coaching Course (Cape Town): R10 000

- The objective of this course is to assist financial planners in building a deeper understanding of their clients' relationships with money, how they make decisions, gain understanding and build new behaviour patterns. The course is structured within the Integrated Wealth Planning Framework which is supported by **neuroscience** and **proven coaching principles**.

Outcome:

To better equip financial planners to:

- Have deeper, more meaningful coaching conversations with their clients so that they are open to new possibilities and different relationships with their money.
- Help clients who are struggling to make financial decisions or sticking to their plans so that they can be more effective and successful in their financial lives.

Benefits to financial planners:

- Build stronger relationships with your clients through deeper, more meaningful conversations.
- Differentiate yourself as an Integrated Behavioural Coach and during the process better justifying your fees.

Course summary:

- **Coaching** around the three centres of expression - head, heart and gut - in the following money areas:
 - o Commitment and values
 - o Money beliefs
 - o Dreams and goals
 - o Budgeting, cash flows, spending, earning, saving and investing to achieve these goals
 - o Understanding money and how it works
 - o Planning scenarios
 - o Taking action
 - o Sticking with the plan.
- **Practicing**
 - o Powerful questioning
 - o Deeper listening
 - o Better use of language
 - o Better understanding and using body language.
- **Self-learning**
 - o Getting to know ourselves better by deliberately creating deeper insight and awareness of our own patterns of behaviour in order to see our clients clearly, without judgement.

Wealth Integrator Support hours

- The Wealth Integrator is supported via the OM Wealth Service Centre (0860 999 199).
- The support hours are from 08:00 to 18:00 during weekdays, excluding public holidays.
- The Wealth front-end is generally available 24x7, except during planned maintenance, but is dependent on back-end services that are typically unavailable between 21:00 and 07:00 to allow for back-ups and batch processing.

BUSINESS MANAGEMENT SERVICES

Services are delivered per practice

Service Option	Year 1	Ongoing
BMS Consulting	9,300	5,500
Total	9,300	5,500

BMS Consulting

- Access to selected online courses and business tools via www.knowmore.co.za.
- All courses, business tools and Wealth Intelligence online offer CPD points.
- Courses are aimed at financial planners as well as support staff.
- Business tools include gap analyses that test the practice's ability to implement and manage specific legislation, including RDR, TCF and PoPI.
- An annual Business Assessment Test license.
- An annual Client Satisfaction Survey.
- One-on-one coaching sessions with a Business Coach (20 hours in year 1, thereafter 10 hours per year).
- Option to purchase additional coaching hours (in bundles of 10) via www.knowmore.co.za.

ADDITIONAL LICENSES

Name	Business Assessment (BAT) (R500 per License)	Client Survey (CSS) (R1,000 per License)
n/a	0	0
Totals	0	0

OLD MUTUAL WEALTH XPLAN MULTI-SITE

Services are delivered per practice

Service Option	Year 1	Ongoing
n/a	0	0
Total	0	0